GENERAL TECH SERVICE PRICING

Basic Computer Work - Hard drive crash data recovery, Security and Virus issue, Slow system, Data backup etc.	$89.89/hr	-
Network work - Office Network Setup, Router/Switch Configuration, Firewall box setup, Network troubleshoot etc.	$119.89/hr	-
Server or other Complex Work - Server configuration/Troubleshoot, Network system to manage daily business activities, Multiple offices, Remote network etc.	$149.89/hr	-
New Business Software order - Depending on the requirement a quote will be provided	Call for a quote	-

DETAILS TECH SERVICE MENU & PRICING

ENGINEERING EXCELLENCE SERVICES (Call 847 990 0525)	BNX Networks Price	Big Box Price
Network Security/Software security/data security analysis, find and fix security gaps, configure and setup Firewall security/software security, investigate network speed or specific slow client etc., provide suggestions and trouble shoot.	Call for a quote	-
Network Design for Businesses that incorporate Wi-Fi, Phone, Firewall, Payment processing, Video surveillance and other elements	Call for a quote	-
Software design and Testing using C/C++/C# in .NET or using C/C++ in Unix, Linux and QNX	Call for a quote	-
Software solutions – convert existing software to run in the latest hardware platform, integrated software solutions in any industry	Call for a quote	-
Network expansion – add Servers, Switches, Routers, customer only Wi-Fi, Data Backup System or any network equipment/Software or technology expansion consultation	Call for a quote	-
Video surveillance, POS, PBX, VOIP, Payment processing or other technology system installation and troubleshooting	Call for a quote	-
Business IT service packages – basic ($99/month up to 15 network elements)/standard ($149/month up to 20 network elements including servers)/advanced ($199/month up to 30 network elements including servers and 2 offices) Details at http://www.bnxnetworks.com/ITPackages	Call for Business discount	-
Website Design and Hosting Design/Create/Host business/personal websites from 1 page to complex (many pages including databases, animation, audio/video etc.)	Call for a quote	-
IN OFFICE/HOME Tech Service (Technician will go to your Office/Home in person- call 847 990 0525 to schedule)		
Software Diagnostic only Our Technician/Engineer will go to service location in person to perform diagnostics on an existing PC/Hardware to determine Software/Hardware problem (Security, Virus, System etc). Repair minor software issues and conflicts that can be resolved within 1 hour time and provide suggestion for remaining issues if any.	$69.99	$149.99
Software Diagnostic and Repair Perform diagnostics on an existing PC to determine software problem. Repair software issues and conflicts. Remove viruses, malware and spyware. Customer is responsible for having current Anti-Virus/Anti-Spyware application or have it residing on their computer Optimize and tune PC to increase performance.	$209.99	$249.99
Individual Tech support subscription for 90 days Provides remote support on technical issues, security checks, and malware and spyware removal for 90 Days.	$49.99	$69.99
Basic Computer Setup Set up newly purchased computer (includes monitor, keyboard, mouse and speakers), install 1 software application, connect 1 existing wired peripheral devices (i.e. printer, scanner, webcam), connect to existing internet connection, configure existing email account	$99.99	$119.99
Network Printer Setup Setup and configure one (1) newly purchased wired/wireless printer/scanner on an existing network, connect up to two (2) workstations, demonstrate basic device features, print test page, neatly dress wires, ensure all features are operating to maximum performance.	$99.99	$119.99
Wi-Fi Network Setup Install newly purchased wireless router, enable existing internet connection, connect up to two (2) existing PC's or devices, setup file and printer sharing on the included PC's or devices, map network drive, enable standard encryption & security features.	$109.99	$129.99

Service	Price	Was
Operating System Install Install new customer-provided Operating System software on existing PC/Laptop. Install any critical updates, service packs or driver updates. Connect up to two (2) existing wired peripheral devices (including printer, scanner, webcam). Enable existing internet connection. Boot up and ensure system is functional.	$139.99	$179.99
Software Suite Installation Install and configure new, unopened licensed software suite application (MS Office, Quickbook, etc.) on an existing PC. Verify compatibility/configuration with current software on one (1) PC. Convert, update and resolve configuration issues. Verify functionality.	$99.99	$129.99
Computer Backup/Data Transfer Transfer data OR - Backup data data from computer to customer-supplied storage location, including*: cloud storage service, internal or external hard drive, or network-attached storage.*High speed connection required for any cloud backup / transfer. Provider will depart upon successfully configuring & initiating the backup process.	$169.99	$199.99
Lockout Removal Unlock the system safety keeping the all system and data intact. Create a second account and tune up the security of the PC.	$79.99	-
IN BNX NETWORKS LAB (We pick up/drop off within 100 miles)		
Diagnostic, Repair and Virus Protection Technician will diagnose the computer software issue and repair the issue. The PC will also be tuned up. Install and configure McAfee LiveSafe security software. Includes a comprehensive suite of restoration services, security checks, and malware and spyware removal for 12 months.	$179.99	$219.99
Restore and Optimize PC is restored to factory settings. System optimization is performed to maximize PC performance. Critical operating system updates installed. Key settings on the PC will be tuned for smooth and efficient operation. Create an additional user account.	$139.99	$169.99
Restore, Optimize and Protect PC is restored to factory settings. System optimization is performed to maximize PC performance. Critical operating system updates installed. Key settings on the PC will be tuned for smooth and efficient operation. Create an additional user account. McAfee LiveSafe security software installed and configured.	$189.99	$199.99
Crash Data Recovery Perform crash data recovery to recover data from crashed PC.	$89.99	-
Software Installation Associate will install and configure one software application on your computer.	$19.99	$39.99
Data Transfer Data Transfer provides a onetime transfer of the contents of the My Documents folder from one PC to another.	$29.99	$49.99
Wireless Printer Install Online technician accesses your EXISTING network, installs and configures wireless printer. PLEASE NOTE, network setup is not included with this service.	$29.99	$49.99
Drive Recovery Accesses deleted and emptied files from the Windows Recycle Bin. Finds files lost due to reformatting the hard drive, virus infection, and unexpected system shutdown or software failure.	$29.99	$49.99
Wipe Drive Permanently and securely erases all your files, pictures and data from your PC so you can securely dispose, sell or donate your PC.	$29.99	$49.99
System Saver Completely erases the data from the PC's hard drive while leaving valuable programs such as Windows and Microsoft Office intact.	$49.99	$69.99
REMOTE SERVICE		
Diagnose and Repair Determines what type of computer problem(s) you are experiencing and provides suggestions for repair. Recommendations are based on a series of system audits that reviews recent software installs, hardware upgrades, status of anti-virus. Repair is attempted.	$109.99	$169.99
Diagnose, Repair and Protect Determines what type of computer problem(s) you are experiencing and provides suggestions for repair. Recommendations are based on a series of system audits that reviews recent software installs, hardware upgrades, status of anti-virus. Includes McAfee LiveSafe Software installation	$149.99	$199.99